



THE  
RESERVE

Exclusive Boutique Hotel

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SAVOY *signature*







Dear guest, please allow me to extend you the warmest welcome to The Reserve. It is with great pleasure that I invite you to explore our unparalleled world of luxury, comfort, and hospitality during your stay. Our team is wholeheartedly dedicated to ensuring that your experience is memorable. On behalf of our hotel and your GEPA, I wish you to fully enjoy every moment and immerse yourself in everything The Reserve and the magnificent Madeira Island offer you. May your stay be genuinely exceptional!

**Cristina Mata**  
Hotel Manager

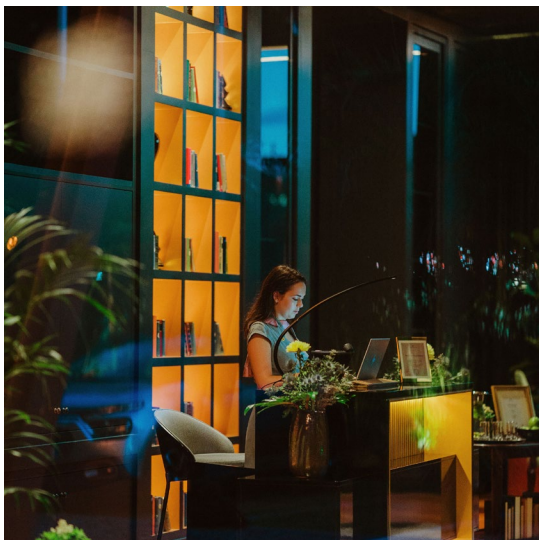


## IMMERSIVE INDULGENCE AT ITS FINEST.

The new concept of luxury hospitality in Madeira Island serves you the absolute finest that this authentic place on Earth has to offer, with the most thoughtful details and everything you require, precisely when you need it. Enjoy our complimentary services!

### Complimentary Services & Amenities

- Tea & coffee making facilities | Nespresso coffee machine
- Premium amenities
- In-room check-in/check-out, or at Jacarandá Club.
- Unpacking & Packing service
- Pressing service: one complimentary garment per guest, per day
- In-room breakfast upon request
- A culinary greeting upon arrival and a daily premium greeting at turndown
- One complimentary luxurious bathing experience during your stay
- Complimentary newspapers, upon request
- Parking & Valet Parking



Follow us on Instagram and share your most Instagrammable moments at The Reserve.

**@thereserve\_hotel**  
**#thereservehotel #savoysignature**



You can find some of your room's products in our online store! Scan the code below to continue enjoying The Reserve experience from the comfort of your place.



**We support causes that make a difference.**

**Will you co-sign them with us?**

Donating 1€ during your stay will have a positive impact on local communities.

By joining us, you can make a meaningful contribution safely and effectively. All donations will support personal development and social support initiatives on our island.



## WiFi Network: The Reserve

**USERNAME** room number  
**PASSWORD** your last name



## SCHEDULES

**CHECK-IN** 14:00  
**CHECK-OUT** 12:00

Early check-in from 09:00 and late check-out until 22:00, upon availability and with a 48-hour minimum notice. For early check-in or late check-out, please contact your GEPA.



## CONTACTS

**WHATSAPP** +351 924 447 391

Don't hesitate to contact your dedicated GEPA or press 1 on your in-room telephone if you need assistance or any information. We're here to ensure a genuinely cosmopolitan experience with a solid focus on your privacy and pursuit of the extraordinary.

[www.savoysignature.com/thereservehotel/](http://www.savoysignature.com/thereservehotel/)  
[thereserve@savoysignature.com](mailto:thereserve@savoysignature.com)

**Avenida do Infante, nº 25B**  
**9004-542 Funchal**



## RESTAURANTS, BARS & ROOM SERVICE

### JACARANDÁ CLUB

At Jacarandá Club, you can indulge in a wide array of snacks and drinks throughout the day, with the added convenience of lunch and dining options. This versatile and stunning area is also where you can enjoy relaxing and lounging in complete privacy.

**Breakfast: 07:00 – 11:00**

**All-day menu: 11:00 – 24:00 | Last order: 22:30**

### NIKKEI

In the evenings, the 16th floor is ready for everyone to enjoy the Nikkei project. Nikkei sets you off to indulge in tasteful and eye-pleasing interpretations of Japanese dishes with flavours and techniques from around the world!

**Open for dinner Thursday to Monday**

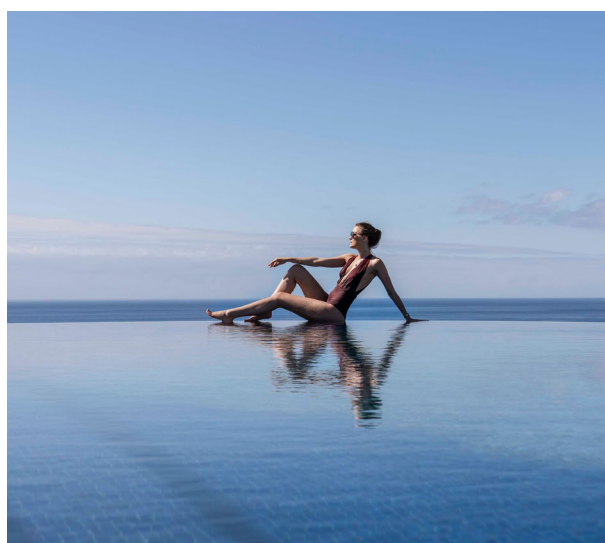
**19:00 – 23:00 | Last order: 22:30**

### ROOM SERVICE

Welcome to our Room Service, where comfort and gastronomy come together to provide our guests with a unique and convenient experience. Enjoy delicious, carefully prepared meals in the comfort of your room at any time of day or night. Explore our menu, and let us make your stay even more memorable.

**Available 24h.**

**For Room Service orders, please contact your dedicated GEPA or press 4 on your in-room telephone.**



## FACILITIES

### SWIMMING POOLS

Infinity pool, jet pool & solarium with pool butler service.

### SEA ACCESS THROUGH SISTER HOTEL ROYAL SAVOY

The exceptional location of the maritime platform allows our guests to access the ocean comfortably.

### GYM

Push the limits and activate your body.

**Open 24h.**

# 17

- 33** Jacarandá infinity pool  
Pool | Solarium//Piscina | Solário
- 34** Galáxia Skypool  
Pool | Solarium//Piscina | Solário

# 16

- 29** Jacarandá Club  
Restaurant//Restaurante
- 30** Nikkei  
Restaurant//Restaurante
- 31** Galáxia Skyfood  
Restaurant//Restaurante
- 32** Galáxia Skybar  
Bar

# 2

- 21** Reception//Recepção
- 22** Pau de Lume  
Restaurant//Restaurante

# 23 Lobby | The Reserve

- 24** Lobby Bar
- 25** Lobby Lounge
- 26** Congress Center exterior access  
Acesso exterior ao Centro de Congressos
- 27** Galáxia exterior access  
Acesso exterior ao Galáxia
- 28** Shopping area//Zona comercial

# 1

- 16** Bellevue Hospitality Suites
- 17** Library//Biblioteca
- 18** Vacation Club  
Office
- 19** Monumental meeting rooms  
Salas de reunião
- 20** Congress Center  
Centro de Congressos

# 0

- 6** Vimes  
Entertainment Bar
- 6-A** Cigar Lounge
- 7** Orchidaceae Atelier  
Restaurant//Restaurante
- 8** Hibiscus  
Restaurant//Restaurante
- 9** Alameda  
Gelateria
- 10** Alameda  
Restaurant//Restaurante
- 11** Alameda  
Lounge

- 11-A** Sea access | Terreiro Restaurant  
Acesso ao mar | Restaurante Terreiro

- 12** Congress Center  
Centro de Congressos

- 13** Games room  
Sala de jogos

- 14** Children's swimming pool  
Piscina para crianças

- 15** Swimming pool  
Piscina

# S

- 1** Laurea Spa
- 2** Laurea Spa indoor pool & wet area  
Laurea Spa | Piscina interior e zona termal
- 3** Gymnasium//Ginásio
- 4** Children's playroom
- 5** Indoor pool//Piscina interior

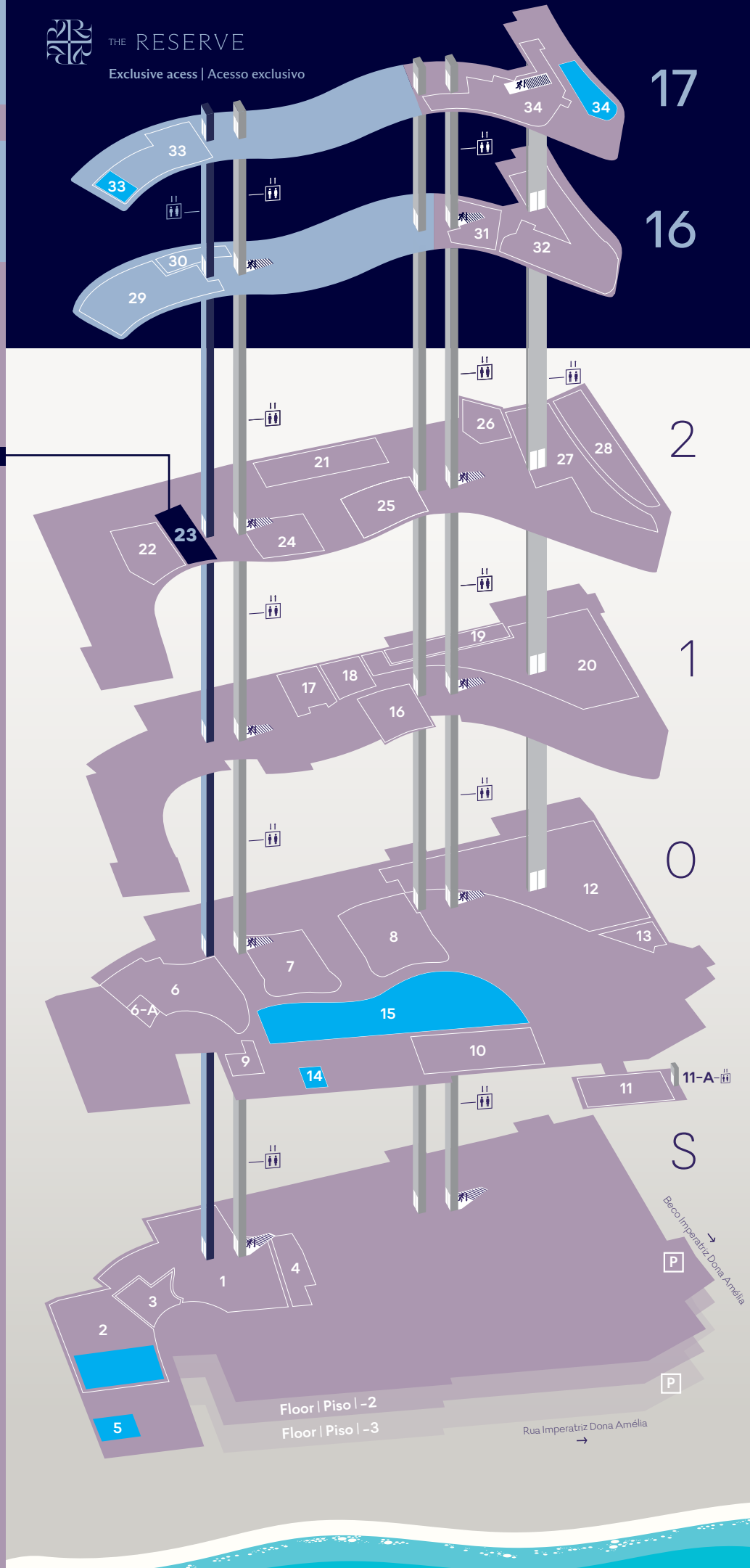
- P** Floor | Piso | -1  
Hotel guest's parking//Parque hóspedes

- P** Floor | Piso | -3  
Public parking//Parque público



THE RESERVE

Exclusive access | Acesso exclusivo



# 17

# 16

# 2

# 1

# 0

# S

A MEMBER OF



THE LEADING HOTELS  
OF THE WORLD®

